

# Intesi Group Spa

Via Torino 48  
20123 Milano (MI)  
Tel: 026760641  
P.IVA 02780480964  
PEC: privacy@ig-trustmail.com



## Privacy Policy concerning the processing of personal data pursuant to articles 13-14 of (EU) Regulation 2016/679

**Data subject: customers.**

Intesi Group Spa in its capacity of Data Controller with regard to the processing of your personal data pursuant to (EU) Reg. 2016/679 (hereinafter the 'GDPR'), hereby informs you that the said regulation protects data subjects with regard to the processing of their personal data and that the said processing will take place in a fair, lawful, transparent manner which protects your privacy and your rights.

Your personal data will be processed in accordance with the terms of the above legal provisions and the confidentiality obligations contained therein.

Purposes and legal basis of processing: specifically, your data will be processed for the following purposes, relating to the fulfilment of legal obligations:

- Managing of controversy;
- legal compliance with regard to taxation and accounting.

Your data will also be processed for the following purposes relative to the performance of measures connected to contractual or preliminary obligations:

- After sales support;
- Historical filing system of customer invoices;
- Clients management;
- Quality Management;
- Activities schedule.

Your data will also be processed for the following purposes necessary to pursue data controller's legitimate interest:

- Detection of the degree of customer satisfaction.

For the purposes of the aforesaid processing, the Data Controller may obtain knowledge of special categories of data, as follows: Any personal data of special categories, Videos and Photos. Personal data in these special categories are processed in compliance with art. 9 of the GDPR.

For the purposes of the aforesaid processing, the Data Controller may obtain knowledge of personal data relating to criminal convictions or offences pursuant to art. 10 of the GDPR and in particular: Any personal data relating to criminal convictions and offences.

Further to your consent, your personal data may be used for the following purposes:

- I want to be informed about products, services and offers from Intesi Group.

Your contribution of data is optional with regard to the abovementioned purpose, and any refusal of consent will not affect the continuation of the relationship or the congruency of the processing.

Processing procedures. Your personal data may be processed by the following ways:

- Manual personal data processing with paper filing system;
- computer processing.

All data are processed in compliance with the procedures specified in articles 6 and 32 of the GDPR and with the adoption of the appropriate security measures required.

Your data will only be processed by persons specifically authorised by the Data Controller, and specifically by the following categories of authorized persons:

- Administration office;
- Disbursement office;
- Marketing office;
- Sales Office.

Disclosure. Your data may be disclosed to external entities for the correct management of the relationship and specifically for the following categories of Recipients, including all the duly designated Data Processors:

- banks and lenders;
- consultant and freelance professionals, also working as firms;
- Hardware and Software Providers;
- Freight Forwarders and Logistics Companies.

Distribution: Your personal data will not be distributed in any way.

Your personal data may also be transferred, only for the aforesaid purposes, to the following countries:

- EU countries;
- United States (for sending emails within the IG Sign cloud service).

Data Storage Period. In accordance with the principles of lawfulness, limitation of purpose and minimisation of data, pursuant to art. 5 of the GDPR, the data storage period for your personal data is:

- 10 years from the conclusion of the last contract;
- set for a timing not larger than the supplied services fulfillment;
- established as a period of time not exceeding the purposes for which the data were collected and processed and complying with the compulsory times required by law.

Data Controller: the Data Controller, as defined by the Law, is Intesi Group Spa (Via Torino 48 , 20123 Milano (MI); VAT no.: 02780480964; contactable as follows: E-mail: [privacy@intesigroup.com](mailto:privacy@intesigroup.com); Telephone: 026760641) in the person of its current legal representative.

The Data Protection Officer (DPO) designated by the Data Controller pursuant to art. 37 of the GDPR is:

- Jolanda Giacomello (Tax code: 10051140969; contactable as follows: E-mail: [dpo@intesigroup.com](mailto:dpo@intesigroup.com)).

You are entitled, by application to the Data Processor, to obtain the erasure (right to be forgotten), restriction, updating, rectification and portability of your personal data, to object to their processing, and in general to exercise all your rights under articles 15, 16, 17, 18, 19, 20, 21 and 22 of the GDPR.

## Regulation (EU) 2016/679: Articles 15, 16, 17, 18, 19, 20, 21, 22 - Rights of the Data Subject

1. The data subject has the right to obtain confirmation as to whether or not personal data concerning him or her exist, regardless of their being already recorded, and disclosure of such data in intelligible form, and the right to lodge a complaint with the supervisory authority.

2. The data subject has the right to be informed of:

- a. the source of the personal data;
- b. the purposes and methods of processing;
- c. the logic applied if the data are processed by electronic devices;
- d. the identification data concerning the Data Controller, the Data Processors and the representative designated as per article 5, comma 2;
- e. the entities or categories of entity to whom or which the personal data may be disclosed and who or which may get to know said data as designated representative in the State's territory, as data processors or as persons in charge of the processing.

3. The data subject is entitled to obtain:

- a. the updating, rectification or, where interested therein, integration of the data;
- b. the erasure, anonymisation or blocking of data that have been unlawfully processed, including data whose retention is not necessary for the purposes for which they were collected or subsequently processed;
- c. certification to the effect that the operations as per letters a) and b) have been notified, as also related to their contents, to the entities to whom or which the data were disclosed or disseminated, unless this requirement proves impossible or involves a manifestly disproportionate effort compared to the right that is to be protected;
- d. the portability of the data.

4. The data subject has the right to object, in whole or in part:

- a. on legitimate grounds, to the processing of personal data concerning him/her, even though they are relevant to the purpose of the collection;
- b. to the processing of personal data concerning him/her, where it is carried out for the purpose of sending advertising materials or direct selling or else for the performance of market or commercial communication surveys.

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## Data subject consent form

Data : ..... Place : .....

Name, Surname: .....

Do you consent to the processing of your personal data for the optional purposes set out below?

YES  NO I want to be informed about products, services and offers from Intesi Group

Personal data may be processed for sending emails within our IG Sign cloud service, using the services of THE ROCKET SCIENCE GROUP LLC, protected under Standard Contract Clauses (SCC). Do you give your consent for your personal data to be transferred abroad?

YES  NO United States (for sending emails within the IG Sign cloud service)

Data subject:

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