

Quality, Information Security and Corruption Prevention Policy

2 May 2024

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Quality, Information Security and Corruption Prevention Policy

Intesi Group S.p.A (IG) is a Certification Authority specializing in the development and marketing of high-tech solutions, providing applications and services for data security.

The company offers advanced products in the areas of electronic signatures, digital identity management and multifactor authentication, digital document approval and signature transaction management, encryption and data protection. Service offerings have been expanded with services for electronic document management and preservation.

Intesi Group is strongly committed to sustainability: we believe that sustainable development can benefit society and, at the same time, represent great added value to our business.

For us, sustainable development means a concrete, daily commitment to finding balance and integration between economic, product innovation, cybersecurity and social factors.

In fact, our commitment is based on the following aspects of sustainability:

- economic and financial sustainability, the first foundational element for IG, which is positioned in the market as a private company that lives and thrives on the income from its work. We implement cutting-edge technology solutions with the goal of creating value: for those who work with us and for clients, for the country system, and for the Group to which IG belongs. This is not just about generating profits: for us, value is a broader and more structured concept, the end point of a continuous process of improvement and growth.

- sustainability related to technological innovation, an essential element in staying ahead of the curve in an industry that is constantly evolving and where requirements for novelty, quality and cost are increasingly exaggerated. The development of products and solutions with innovative features requires continuous attention to the evolution of markets; it is based on the ability to invest human and financial resources in tune with business strategies; and it must be anticipated by the assessment of risk and opportunities for growth and improvement. We believe in digitization as a solution to overcome geographical and social boundaries; to simplify experiences and improve the most analog thing there is: people's lives.
- sustainability related to information security, an indispensable factor for the protection of information assets and an element of strategic value easily transformed into competitive advantage. We operate in an industry where resource know-how, development and control of IT solutions, including in the area of AgID-accredited trust services, and corporate responsibility are the qualifying factors of an organization. For Intesi Group, technology is the way to realize solutions that look to the future, but always in the sign of continuity with the present. Flexibility and foresight enable us to take signals from the outside world and turn them into actions that respond in advance to people's needs.
- social sustainability that concerns the ethical and correct relationship with all stakeholders co-interested in the company's development, such as customers, employees, collaborators, partners and suppliers. We are aware that we are part of a large and complex social ecosystem: respecting its balances and dynamics, being fair and supportive, is a duty we consider indispensable. Social responsibility, corporate welfare and respect for the environment are the 3 guidelines along which we develop, with simple and concrete actions, our way of doing business.

Sustainable development is the basic criterion, the first guide in defining business strategies and a constituent part of corporate identity.

Intesi Group S.p.A., in providing its services, is committed to offering products and solutions with high technological and information security content, in accordance with regulatory requirements and market expectations.

The commitments made by Intesi Group for the prevention of corruption, consist of:

- prohibit any kind of behavior that could amount to bribery or attempted bribery;
- ensure strict compliance with existing legislation on preventing and combating corruption;
- comply with the requirements of the management system for the prevention of corruption in accordance with the current ISO 37001 standard;
- plan processes and conduct activities in a way that minimizes the risk of being involved in acts of corruption;
- encourage the reporting of suspicions in good faith or on the basis of reasonable and confidential belief;
- to protect and safeguard from retaliation those who report acts of corruption;
- establish the compliance function for the prevention of corruption;
- assign the corruption prevention compliance function to individuals who are not involved in corruption-risk business processes and have adequate powers and resources to perform the function effectively;
- initiate disciplinary proceedings, in accordance with the provisions of the sanctions system defined in the Organization, Management and Control Model ex Legislative Decree 231/2001 and the applied Collective Agreement, against employees who violate compliance with this Policy;

- ensure that violation by third parties of this Policy may result in non-establishment, suspension or termination of the contractual relationship and compensation for any damages caused.

The company's management is committed to continuous improvement of its quality management system and that concerning information security, and to defining improvement actions with measurable goals for the following period.

Milan, 2 May 2024

Paolo Sironi
Chairman and Chief Executive Officer